

# Central Darling Shire Council

## Flood Recovery



### Flood Recovery starts

Dear Residents,  
With the flood waters now receding we are in flood recovery mode.

In coming weeks we will be providing a regular newsletter to keep Menindee residents informed about the flood clean-up activities and to provide important information to assist the recovery.

If you have access to a computer we also recommend you follow Council on our facebook page and website for the latest flood recovery information. There is a special Flood Support page on Council's website with a range of helpful information.

The NSW Reconstruction Authority will lead the Menindee clean-up operation

and assist Central Darling Shire Council to oversee clean-up Operations. This will be supported by the NSW Rural Fire Service.

Local knowledge suggests that the clean-up operation may take an extended period of time due to the requirement for surfaces and roads to dry out enough to carry heavy machinery.

Finally I would like to reassure people that there is a range of support available during these difficult times and as always you can phone Council to speak with our staff about your circumstances and find out how we can help.

*Regards  
Greg Hill  
Council General Manager*

### Assistance for residents

As many as 32 homes have been impacted by flooding in the Menindee area. Rapid damage assessments will continue as access becomes available.

As part of this process washout, clean-up and pump out of septic tank procedures are taking place for homes located within the Menindee Floodplain area.

If anyone in the Menindee Floodplain area has not been contacted by authorities and requires clean-up assistance, could they please get in touch with Council by phoning on 08 8083 8900 or email: [council@centralindarling.nsw.gov.au](mailto:council@centralindarling.nsw.gov.au)



### Roads are fragile right now

Across the shire our roads have been impacted by flooding. Many roads are badly damaged and driving on these roads too soon (before they have properly dried out) runs the risk of causing further damage. Please be patient and wait for roads to be opened and safe for community use.

### Some things to look out for after flooding

After heavy rain or flooding you may find **mould** in your home. If you decide to remove mould yourself, make sure there is good ventilation – open windows where possible - and wear protective clothing.

As a result of flood waters entering homes and businesses it is possible that **household chemicals, bulk chemicals and dangerous goods** may have travelled large distances from their location. If these have been damaged and their contents spilt or released, people and the environment may be at risk of harm. Please use protective equipment, particularly gloves, when handling dangerous chemicals.

Keep up to date via Council's website.  
We have a special Flood Support page.  
<https://www.centralindarling.nsw.gov.au/Home>

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Central Darling Shire Council - PO Box 165 Wilcannia NSW 2836. Phone: 08 8083 8900

# Reconnecting to our network after flooding



## To get your power back on after your property has been flooded

Our field crews may disconnect your premises to ensure your power is only restored once it's safe to do so. They will leave a Field Information Card detailing the following steps.

1. You must engage a licensed electrical contractor to carry out a safety and compliance inspection.
2. When your contractor has completed the inspection, they will log a *Certificate of Compliance for Electrical Work* (CCEW) with us and leave a copy with you. This will allow us to schedule crews to restore your supply.
3. **Once you have the CCEW, call Essential Energy on 13 20 80 to have your power restored.**
  - > If your electrical contractor is a Level 2 Accredited Service Provider (ASP), they may be able to restore power to your property. Please note this will depend on the results of their safety inspection and any necessary repairs.
  - > If your electrical contractor is NOT a Level 2 ASP, you may choose to employ a Level 2 ASP to reconnect your property once your electrical contractor has inspected and safety certified your property
    - A list of Level 2 ASPs is available from the NSW Government Energy Saver website at:

[energysaver.nsw.gov.au/get-energy-smart/dealing-energy-providers/installing-or-altering-your-electricity-service](https://energysaver.nsw.gov.au/get-energy-smart/dealing-energy-providers/installing-or-altering-your-electricity-service)

- > Your Level 2 ASP will submit a *Notification of Service Work* to Essential Energy once your property has had power restored
  - If you are unable to find a Level 2 ASP following completion of a safety and compliance inspection, please contact us to have power restored
  - Essential Energy will then restore power to your property
  - We will waive the normal reconnection fee for flood-affected customers we restore.

You will need to pay the electrical contractor for the safety and compliance inspection and power restoration by the Level 2 ASP.

Essential Energy will reimburse the costs for reconnection only (not safety inspections or electrical repairs) up to \$350. **Alternatively, Essential Energy will pay the Level 2 ASP you engage directly to reconnect flood-affected premises once they have completed the reconnection.**



Images from Port Macquarie floods, 2021

Emergency 000 Network enquiries 13 23 91 Power outages 13 20 80 [essentialenergy.com.au](https://essentialenergy.com.au)